

STANDARD TERMS AND CONDITIONS

Copyright Turtle Canyon Media Limited

Application of these terms

1. These terms and conditions shall apply in respect of all goods and services we supply to you ("the Service"). Except to the extent that these terms and conditions are varied by mutual consent they together with our previously agreed brief and quotation shall constitute the entire agreement between us.

Delivery

2. The Service shall be delivered to you in accordance with the brief agreed at the outset of the project either through meetings or in written proposals.
3. We shall produce one master copy of the production only for your use. Should you require further copies an additional charge will apply. A separate quotation will be issued for the production of additional copies.
4. Times given for delivery of the Service are estimates only and time shall not be of the essence.

Acceptance and Changes

5. The Service shall be made available for acceptance at agreed stages. At each agreed stage changes to the Service shall only be permitted to the extent that such changes are consistent with the brief. Beyond completion of the final Master we will allow the 'Three Hour Rule'. By this it is meant that any change or alteration to the final Master that we deem will take less than three man-hours will not be charged.
6. Other than as stated in clause 5 above changes to the brief or otherwise that result in additional work being carried out will be chargeable at the relevant daily rate; this shall include the following:
 - a. Changes that result from inaccurate or misleading information having been supplied by you in preparation of the brief.
 - b. Changes that result from your failure to obtain consent from any third parties or employees necessary in the delivery of the Service.
 - c. Changes that result from a significant change to the brief.
 - d. Additions to the original brief in the form of extra variations or edits of the originally planned piece such as shorter 'highlights' edits or specific web versions that are not agreed at the outset.

Payment

7. Payment terms will be set out in the relevant quotation issued by us to you. Where payment terms are not set out in the relevant quotation:
 - a. 50% of the agreed fee will be paid by the Client to secure our services and the remaining 50% is due 30 days after the invoice date. We will not consider payment to be received until it is represented by cleared funds. Time for payment shall be of the essence. We reserve the right to charge interest under the Late Payment of Commercial Debts (Interest) Act 1998. Any fees incurred by us in recovering payment will be chargeable.
 - b. Payment to be made in Pounds Sterling.

c. Where possible we will interim invoice in respect of the Service. Where the quote exceeds £2000 we reserve the right to invoice for the production component of the Service immediately following its completion.

8. If payment is overdue you are in breach of your obligations set out in this agreement.

9. If you are in breach we reserve the right (without prejudice to any other right or remedy available to us) to stop or postpone delivery or performance under this agreement and we will not be liable for any loss you may suffer as a result of application of this clause. We shall have a general lien or right of retention on materials supplied by you to us until payment has been made.

10. Payment is to be made in full without any discount deduction, set off or abatement.

11. We reserve the right to appropriate any payment made by you and apply it in total or partial satisfaction of any debt due from you to us.

Expenses

12. All reasonable expenses incurred by us in providing the Service shall be at your cost.

Our Copyright Policy

13. We operate a fair approach to copyright. All copyright vested in the media produced by us shall be assigned to you subject to the following:

- a. payment in full is received from you for all outstanding invoices; and
- b. you grant us a royalty free license to use all copyright in the media produced by us for our own promotional purposes such as on our website or otherwise.

Warranties and Liability

14. We warrant that we will use all due skill and care in providing you with the Service. Other than as expressly provided for in these terms and conditions no warranty, guarantee or other term relating to the provision of the Service whether implied by statute, common law or otherwise is given.

15. We shall have no liability to you for any loss, damage, costs, expenses or other claims for compensation arising from any materials supplied by you to us or instructions supplied by you which are incomplete, incorrect, inaccurate or illegible, or arising from their late arrival or non-arrival, or any other fault of yours.

16. We shall have no obligation to keep any footage, materials, edit files or any other electronic document after a period of thirty days. This does not guarantee protection against data loss from theft, fire or machine failure. Creating "backup" copies of all materials are the responsibility of you.

17. Except in respect of death or personal injury caused by our negligence we shall not be liable to you by reason of any representation (unless fraudulent) or any implied warranty, condition or other term or any duty at common law or under the express terms of this agreement for any loss of profit or any indirect or consequential loss, loss of goodwill, any destruction of data, damage, costs or expenses whether or not such losses were in the contemplation of the parties and at the date of this agreement, which arise out of or in connection with the provision of the Service.

18. Except in respect of death or personal injury our entire liability in contract, tort (including negligence or breach of statutory duty) misrepresentation, restitution or otherwise arising in connection with the performance or contemplated performance of this agreement between us shall not exceed either the amount of the price payable by you in respect of the services, goods and/or materials we supply to you or in respect of a

valid claim the amount claimable under the terms of the appropriate insurance policy we hold.

19. You agree to indemnify and hold us harmless for all liabilities, loss, claims and expenses that may arise from any breach of these terms and conditions by you, including any third party liabilities incurred by us.

20. Any claim that you may have against us must be notified to us in writing within one month of the claim arising.

Assignment

21. We reserve the right to assign or sub-contract any or all of the rights and obligations under these terms and conditions without your further consent to such assignment or sub-contract.

Severance

22. If any provision of these terms and conditions (whether in part or in whole) is held by a Court or jurisdiction to be illegal, or unenforceable the parties shall agree to amend the relevant provision as shall be necessary to ensure its application and the remaining provisions of the Contract shall remain full force and effect.

Waiver

23. Any waiver by us of any breach of or any default under any provision of this agreement will not be deemed a waiver of any subsequent breach or default and will in no way affect the terms of this agreement.

Third Party Rights

24. The terms of the Contracts (Rights of Third Party) Act 1999 shall not apply to these terms and conditions.

Applicable Law

25. These terms and conditions shall be governed by English law and subject to the exclusive jurisdiction of the English Courts.